

# Terms of Use

## Listings Quality Policy

As user of NationProperty.sg & SISVREALink services, you acknowledge and agree to comply with the following Listings Quality Policy. We reserve the right to remove any content that violates any of the terms of use or policies, or is otherwise inappropriate. In the event we discover a violation of the terms of use or policies, we may remove all or certain portions of your listings from our services, terminate your account(s) and/or restrict your access to our services.

### 1. Advertising Listings

All listings advertised shall comply with the Council for Estate Agencies' regulations and practice guidelines, including but not limited to :

- a. Code of Ethics and Professional Client Care, and
- b. Practice Guidelines on Ethical Advertising.

Except as provided in this section, listings may only be advertised by Estate Agent/Salesperson who is the contracted or appointed agent for such listing.

Except as stated in this section, listings for For Sale or Rent by Owner may only be advertised by the rightful owner of that property.

If a Salesperson lists a property which is contracted by his/her Estate Agent, permission from the respective Estate Agent is required for the Salesperson to advertise that property.

### 2. Advertising Materials

- a. Any information on the listing shall not be false or misleading. You shall take all reasonable steps and exercise due diligence to verify the information.
- b. Where a valuation figure is presented in the listing, you shall make clear the nature of the valuation obtained. (e.g. whether it is from the HDB's panel of valuers or a private licensed valuer) and the date of valuation.
- c. The listing shall be sensitive to the diverse, multi-racial and multi-cultural nature of our society, and shall not be discriminatory, offensive or stereotyped in nature against any particular race, religion or group in society.
- d. Photographs, pictures and/or any other materials (eg. floorplans, reports, etc.) with watermark of third parties are not allowed to be uploaded in the listing.

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- e. All listing materials shall comply with the relevant copyright and intellectual property laws.

3. Open Listings

You are not permitted to advertise open listings on the services if you have not obtained permission from the property owner.

4. Undisclosed Address

A complete address is required for us to investigate listings and maintain listing quality. Each listing posted directly via our websites must include a complete address, including the unit number, which shall not be disclosed in the websites. If we are unable to verify a listing with an incomplete address, we may remove the listing at any time, without warning.

5. Hypertext Links

If the listing includes a hypertext link, the hypertext link may only link to your website and may not link to other websites which is not in control by you.

6. Removal of Listings

Estate Agents/Salesperson/For Sale or Rent by Owner shall remove all listings, if a property is no longer available for sale or lease, or the relevant estate agency agreement is terminated, whichever is earlier and applicable.

7. Disclaimer

All information in the listings are provided by you. While we endeavor to keep the information up-to-date and correct, we make no representations or warranties of any kind, expressed or implied, about the completeness, accuracy, reliability, suitability or availability with respect to our websites or their contents.

We shall not be liable for any loss or damage, including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising in connection to the use of information in the listings.

We shall also not be liable for our websites being temporarily unavailable due to technical issues beyond our control.